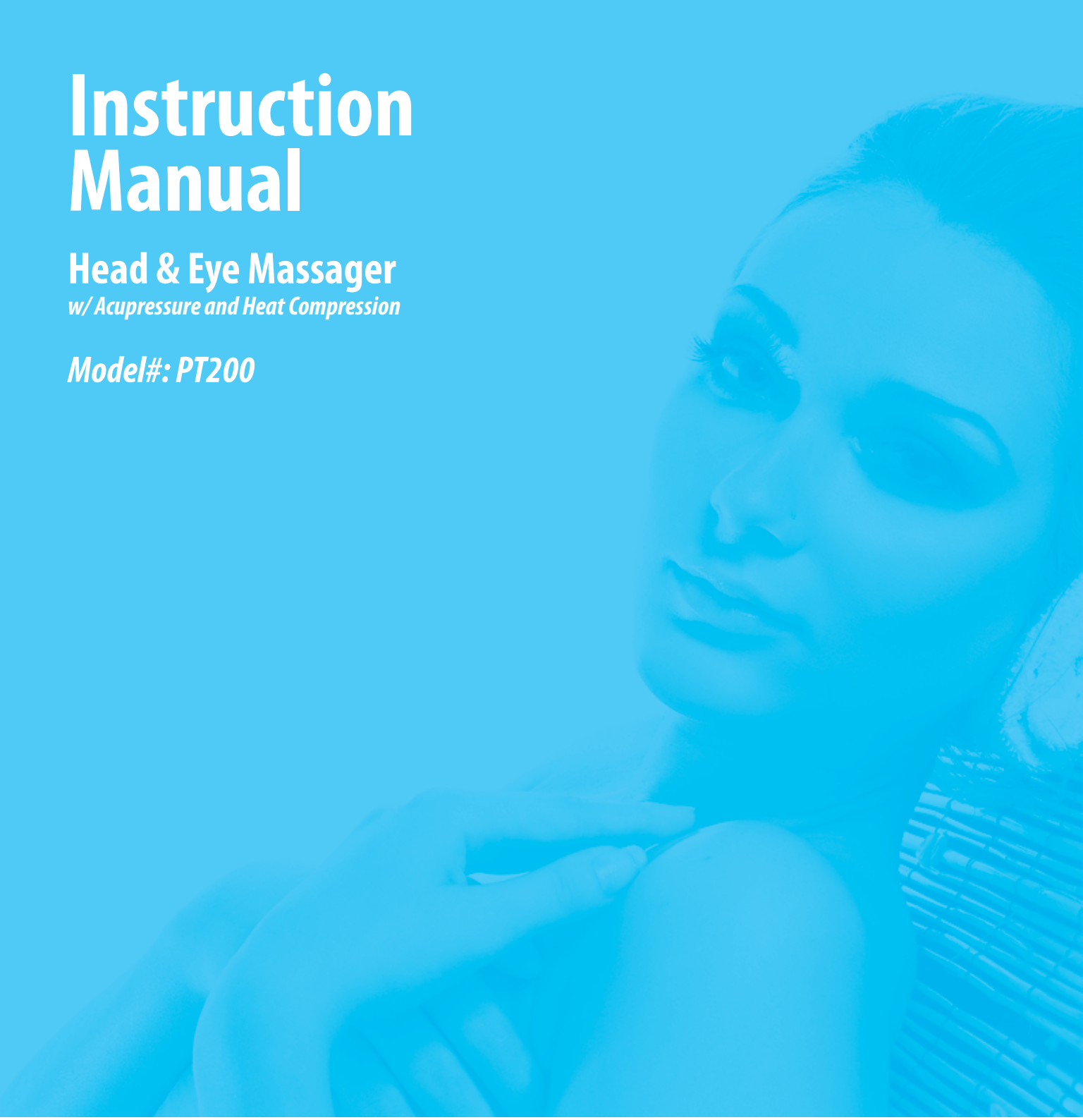
Instruction Manual

Head & Eye Massager

w/ Acupressure and Heat Compression

Model#: PT200



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IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ BEFORE OPERATING THE PT200

WARNING: To reduce the risk of burns, fire, electric shock or injury to persons:
Read the entire manual before use. To ensure safe and correct use, do not operate without carefully reading the operating manual and only use as described therein

- Do not use this product around any water or damp areas; also make sure head and hair are completely dry before using the product
- Do not pour or spill any liquid into the unit as it may result in malfunction or electric shock
- Do not use the unit near corrosive gas (example: gasoline)
- Do not use in an excessively humid or dusty environment
- Do not expose the unit to heaters, stoves or direct sunlight
- This device is for indoor use only, do not use outdoors
- Do not use the unit where the temperature is higher than 104° F/40° C
- If the adapter is damaged, do not use the unit. (Make sure that the adaptor is replaced by the manufacturer before you continue use)
- Make sure the unit is turned off and unplugged when not in use
- Do not cover with blanket or pillow while in use as overheating can occur
- Make sure all controls are turned OFF before disconnecting the massager from a power supply
- Do not put the adapter near hot surfaces as this can damage the adapter and result in fire or electric shock
- Remove batteries from compartment when not in use for extended periods of time
- Do not use this product if there is unfamiliar noise or noise above normal operation
- Do not insert objects into any openings
- Only an experienced technician should perform maintenance on this product; do not try to do it yourself

Precautions:

- Do not use if you are experiencing any swelling, injury or inflammation on your head
- This product is intended for use in a quiet setting, do not use in a public or crowded area
- Stop use immediately should you experience any discomfort or skin allergies
- Seek medical advice immediately should you experience pain or skin allergies during or after using this product
- The unit is not designed to be used while lying down
- Do not use the unit if you have recently undergone a head or eye operation
- Do not use the unit if you have consumed alcohol
- Do not drop the unit on the ground
- Do not use unit for more than 15 minutes continuously
- When using this product after it has been in storage, check to see that the product is operating properly prior to use
- This product is not intended for use by individuals under the age of 12
- This product should not substitute medical care

Care and Maintenance:

- To remove dirt from plastic parts, wipe area with a damp cloth using a mild cleaning agent; wipe fabric with damp cloth. Ensure the unit is turned off and unplugged prior to cleaning
- Keep in a dry place and avoid excessive heat or cold. If storing the unit for a long time, cover with a sheet or plastic to avoid it getting dusty or dirty

It is recommended you do not use this product if you experience any of the following medical conditions:

- Have any eye ailment or injury
- Have head injury
- Have suffered burn injuries on the surrounding areas of the head
- Have skin, ear nose or mouth disease
- Are taking medication
- Have abnormal blood pressure
- Are pregnant or menstruating
- Have an electronic medical device in your body, such as a pacemaker
- Have a have physical/mental deficiency

INTRODUCTION

Congratulations on your purchase of the Pure Therapy Head & Eye Massager and for choosing to take a step towards a stress free life. The PT200 is just like having a personal massage therapist at your fingertips 24/7. With this product you can experience the type of massage that only a trained massage therapist can deliver from the comfort of your home, and on your own schedule. The PT200 will help lift away your stress so you can enjoy your life with renewed energy and vitality. Enjoy a massage that covers your neck, temples and even your eyes. So enjoy the body and mind improvement that you can only achieve through regular massage therapy, and reap the benefits of owning the PT200.

TABLE OF CONTENTS

SAFETY INSTRUCTIONS 2
INTRODUCTION 3
TABLE OF CONTENTS 3
FEATURES 4
WHAT'S INCLUDED 4
BUTTONS AND CONNECTIONS 5
GETTING STARTED 6
- FITTING THE MASSAGER 6
- POWERING ON 6

MASSAGE CONTROLS 7
- AUTOMATIC MODE 7
- MASSAGE TIMER 7
- MUSIC FUNCTION 8
- VIBRATION MASSAGE 8
- HEAT FUNCTION 8
- AIRBAG MASSAGE 9
- AIR PRESSURE RELEASE BUTTON 9

TROUBLESHOOTING 10
SPECIFICATIONS 10
ADDITIONAL WARNINGS 11

FEATURES

Relaxing Air Pressure Massage
Precisely positioned double layered airbags knead the head at vital acupressure points to provide soothing relief of headaches, stiff neck and fatigue. Customize your massage experience and feel your tension disappear!

Temple Massage Isolation Targets Stress
Massage nodes are dedicated to the temple area and closely mimic the touch and feel of a professional masseuse. The temple area is an important area to focus on when relieving tension and headaches and these nodes were designed to provide precise comfort.

Traditional Chinese Acupressure
Inspired by popular Chinese Acupuncture, the high-frequency magnetic fields stimulate the pressure points to encourage vigor and mental clarity.

Calming Heat Compression
Add heat to your massage session and further immerse yourself in the ultimate massage experience. The infrared heat compression technology stimulates blood flow and soothes neck stiffness and tension.

Soothing Sounds
Use the included ear phones and let the gentle nature sounds and music help you to relax, reduce stress, sleep better and uplift your mood. Sound selections include; Flowing Waters, Beach Waves, An Evening with Crickets, Drops of Water, Piano Melody, Relaxing Xylophone, Tranquil Gardens and Morning Birds.

Comprehensive Vibration Massage
Optimize your massage experience with four different vibration modes. Vibration provides relief to eye and muscle strain by enhancing the flexibility of your muscles—leaving you relaxed.

Adjustable Size
An adjustment knob allows you to easily customize the massager to fit your head.

Portable System
Bring your massager anywhere you want to enjoy a relaxing experience. Convenient eye sockets allow you to see what is happening around you. Use four AA batteries or the included adapter for power. Batteries will last up to three hours.

24/7 Lifetime Live Customer Support
Assistance is available whenever you need it. Our customer support team can be reached by phone 24/7, email or live web chat services so that you will always have access to an expert.

WHAT'S INCLUDED

Head and Eye Massage Unit

Remote

Instruction Manual

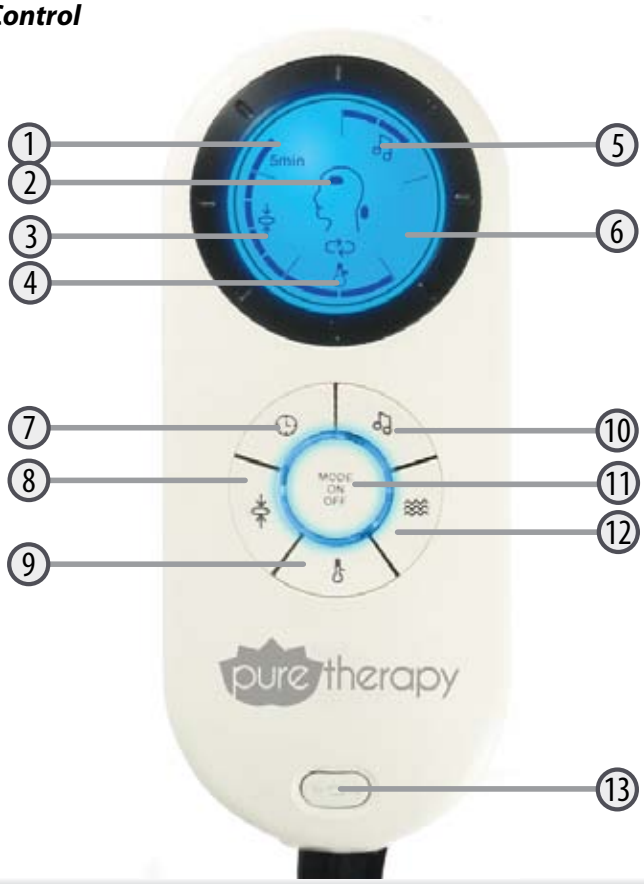
- Earphones
- 4 AA Batteries
- Power Adapter
- Manufacturers Warranty
- 24/7 Lifetime Live Support

Model #: PT200

BUTTONS AND CONNECTIONS

Massage Unit

Remote Control



Massage Unit

1. Top Fitting Knob
2. Head Air Bag Massage Node
3. Power LED
4. Eye Holes
5. Side Fitting Knob
6. Neck Massage Nodes
7. Eye Air Bag Massage Node

Remote Control

1. Time Indicator
2. Mode Indicator
3. Air Pressure Intensity Indicator
4. Temperature Gauge Indicator
5. Music Selection Indicator
6. Vibration Intensity Indicator
7. Timer Function Button
8. Air Pressure Setting Button
9. Temperature Setting Button
10. Music Function Button
11. Mode/On/Off Button
12. Vibration Intensity Button
13. Air Pressure Release Button

GETTING STARTED

To Get Started:

1. Carefully open the top of the giftbox.
2. Remove the PT200 massage unit from the box.
3. Remove any protective foam or plastic from the device.
4. Plug the power cord into a wall outlet. We suggest using a surge protected power bar, and plug the other end into the DC jack on the top of the remote.
5. We recommend sitting while using the massager, please follow the fitting instructions before beginnng your first massage.

FITTING THE MASSAGER

To Fit the Massager to your Head:

1. Place the massager on your head with the eyeholes in front of your eyes.
2. Turn the fitting knobs on each side of the massager clockwise to tighten, or counterclockwise to loosen. The massager should fit snugly around your head.
3. Turn the tightening knob on the top of the massager clockwise to shorten or counterclockwise to lengthen the rise of the massager. You will know you have the correct fit when the massager does not fall off when you move slightly, and you can see out of the eyesight holes.

POWERING ON

To Power On:

1. Ensure you have plugged the power adapter into an appropriate wall outlet, and into the DC jack on the remote.
2. Place the massager on your head.
3. Ensure proper fit.
4. Press and hold the **ON/OFF** button on the front of the remote for 2 seconds.
5. The LED screen on the remote will light up and the AUTO massage mode will begin.
6. You will now have the option to choose massage functions or intensity settings. (See MASSAGE CONTROLS on Pg. 7)
7. To Turn off the massager at any time, press and hold the **ON/OFF** button for 2 seconds again.

Battery Power:

You may also use 4 AA batteries to power the massage unit, which will give you approximately 3 hours of continuous massage time.

1. Remove the battery compartment cover on the back of the remote
2. Place 4 AA batteries in the remote.
3. Press and hold the **ON/OFF** button on the front of the remote for 2 seconds.
4. Ensure that you do not have both sources of power connected at one time.

Note: Each time the massager is powered off, the default settings are restored when the massager is powered on the next time. It is normal for the massager to move for a cycle, about 2 seconds, upon every shutdown or startup.

MASSAGE CONTROLS

The control panel consists of six buttons; Mode/ON/OFF, Timer, Music, Vibration, Temperature, and Air Pressure. The PT200 lets you adjust the massage for your specific needs and allows you to get the most out of your massager. You may use one or more of the massage functions at a time for the most complete personalized massage experience.

***Note:** All massage functions will automatically stop after 15 minutes maximum; the recommended time duration of massage from this product. If you would like a longer massage, re-select the massage you would like and the massage will begin again for 15 more minutes.*

***Note:** If you experience any pain, or require the massager to stop applying pressure, you can press the air pressure release button . If you have experienced any pain while using the PT200, discontinue use until you have spoken with your family physician.*

AUTOMATIC MODE

Upon startup of the head and eye massager the unit will enter automatic mode, this mode gives you a demonstration of the features and functions of the massager. Automatic mode performs the massage on it's most intense settings for vibration, heat and airbag massage. If you find that the automatic massage is too intense for your own health care needs, you can adjust the mode. (Please see Page 7 and 8 for more information)

About Automatic Mode:

1. Turn the PT200 ON by pressing and holding the On/Off button (figure 1) for 2 seconds.
2. The massager will enter auto mode with a 15 minute timer, by default.
3. While in auto mode you have the option to adjust the massage time length, and the type of music being played.
4. Press the **Timer** Button (figure 2) to adjust the massage time length (see Massage Timer on page 7). Or press the **Music** button (figure 3) to adjust the music being played. (see Music Function on page 8)

Figure 1

Figure 2

Figure 3

***Note:** Once you have pressed the Mode/On/Off button to leave automatic massage mode, you will be able to adjust the vibration massage, air pressure massage or heat function at any time.*

MASSAGE TIMER

There is a timer function on the massager that allows you to choose the length of your massage, 5, 10 or 15 minutes. 15 minutes is the recommended massage time length. If you wish for a longer massage once the massage timer runs out, just turn on the unit again and the timer will restart.

To Turn on the Massage Timer:

1. Turn the PT200 ON by pressing and holding the **On/Off** button (figure 1) for 2 seconds.
2. The massager will enter auto mode with a 15 minute timer, by default.
3. Press the **Timer** button (figure 2) to change the massage time length, the timer will cycle from 5 to 10 to 15 minutes.

Figure 1

Figure 2

MUSIC FUNCTION

Use the included ear phones and let the gentle nature sounds and music help you to relax, reduce stress, sleep better and uplift your mood. Sound selections include; Flowing Waters, Beach Waves, An Evening with Crickets, Drops of Water, Piano Melody, Relaxing Xylophone, Tranquil Gardens and Morning Birds.

To Turn on the Music Function:

1. Turn the PT200 ON by pressing and holding the **On/Off** button (figure 1) for 2 seconds.
2. Plug the included earphones into the earphone jack on the top of the massager remote. (figure 2)
3. Press the **Music** button (figure 3) to turn on the music function, press repeatedly to change the music type, or stop the music.

Figure 1

Figure 2

Figure 3

VIBRATION MASSAGE

There are four vibration massage modes that massage the back of your neck, helping you to eliminate neck pain caused by stiffness and headaches. Vibration massage provides relief to muscle strain by enhancing the flexibility of your muscles—leaving you relaxed. The vibration massage mode is adjustable once you leave the Automatic massage mode.

To Adjust the Vibration Massage:

1. Turn the PT200 ON by pressing and holding the **On/Off** button (figure 1) for 2 seconds.
2. The massager will enter auto mode with a 15 minute timer, by default.
3. Press the **Mode/ON/OFF** button (figure 1) once to turn off the vibration massage entirely. You can now turn back on, and adjust the vibration massage.
4. Press the **Vibration Massage** button (figure 2) to set the intensity of the vibration massage, one bar being lowest intensity and four bars being the highest intensity.
5. To completely stop the massage press and hold the **Mode/ON/OFF** button (figure 1) for 2 seconds.

Figure 1

Figure 2

HEAT FUNCTION

Add heat to your massage session and further immerse yourself in the ultimate massage experience. The infrared heat compression technology stimulates blood flow and soothes neck stiffness and tension. The heat function is adjustable once you leave the automatic massage mode.

To Adjust the Heat Function:

1. Turn the PT200 ON by pressing and holding the **On/Off** button (figure 1) for 2 seconds.
2. The massager will enter auto mode with a 15 minute timer, by default.
3. Press the **Mode/ON/OFF** button (figure 1) twice to turn off the heat function entirely. You can now turn back on, and adjust the heat level.
4. Press the **Heat** button (figure 2) to turn on and set the intensity of heat, one bar being low heat, and two bars being the high heat.
5. To completely stop the heat and massage press and hold the **Mode/ON/OFF** button (figure 1) for 2 seconds.

Figure 1

Figure 2

AIRBAG MASSAGE

Precisely positioned double layered airbags knead the head at vital acupressure points to provide soothing relief for headaches, stiff neck and fatigue. Massage nodes are dedicated to the eye, temple, neck, and top of head to closely mimic the touch and feel of a professional masseuse. The Airbag massage is adjustable once you leave the Automatic massage mode.

To Adjust the Vibration Massage:

1. Turn the PT200 ON by pressing and holding the **On/Off** button (figure 1) for 2 seconds.
2. The massager will enter auto mode with a 15 minute timer, by default.
3. Press the **Mode/ON/OFF** button (figure 1) three times to turn off the airbag massage entirely. You can now turn back on, and adjust the airbag massage.
4. Press the **Airbag Massage** button (figure 2) to set the intensity of the airbag massage, one bar being lowest intensity and four bars being the highest intensity.
5. To completely stop the massage press and hold the **Mode/ON/OFF** button (figure 1) for 2 seconds.

Figure 1

Figure 2

AIR PRESSURE RELEASE BUTTON

The head and eye massager features an air pressure release safety button which immediately relieves air pressure should you experience any pain or need to take the massage unit off quickly.

To Relieve Air Pressure:

1. During any massage that includes the Airbag massage mode, you may press and hold the **Air Pressure Release** button (figure 1) located on the front of the remote, which will immediately release the air pressure in the unit.
2. Once you release the Air Pressure Release button, the massage unit will resume its set massage function and the airbags will fill again.
3. If you require taking off the head and eye massager, wait until the Airbags have deflated, or turn the unit off while holding down the Air Pressure Release button, by pressing the **Mode/ On/Off** button (Figure 2) for 2 seconds.

Figure 1

Figure 2

TROUBLESHOOTING

I am hearing strange noises coming from the motors in the massager	• The motors within the massager make regular operation noises; therefore most noises are completely normal • If the noises become very loud or straining, shut the machine off and contact a Pure Therapy representative
The massager stopped moving during operation	• If you apply too much pressure on the massager it may stop moving for safety purposes. Try to ease up on the device and it will start working again
The massager is not working at all	• Make sure the unit is plugged into an appropriate wall outlet • Ensure that the power adapter is plugged into the controller • The 15 minute timer may have run out, select a massage function again to resume massage function
There is damage to the cord and/or unit	• Stop using the massager immediately and do not use until repaired and inspected by a professional repairman
I feel a strange pain or discomfort while using the massager	• Stop using the massager immediately and consult your doctor or physician

SPECIFICATIONS

Power..... 100-240V ~ 50 - 60HZ
Operation Current ..... 800 mA
Power Consumption..... 6 W
Battery Operable ..... Yes, 4 x AA (not included)
Battery Life ..... 3 hours continuous
Measurements (controller) ..... 5.5" x 2.5" x 1.5"
Measurements (massager) ..... 9" x 11" x 9.5"
Net Weight..... 1.9 lbs
Gross Weight ..... 3.7 lbs
Timer ..... 5, 10, 15 minutes
Adjustable Vibration ..... Yes
Vibration Frequency Range ..... 3500 - 4500 RPM
Adjustable Air Pressure ..... Yes
Air Pressure Range ..... 5 - 400 hpa
Adjustable Heat ..... Yes
Heating Range ..... 86 ° F - 104 ° F

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ADDITIONAL WARNINGS

Read all instructions before using this appliance.
When using an electrical appliance, basic precautions should always be taken, including the following:

This appliance is intended for household use only.

Caution

- Do not use alcohol, caustic agents or detergents in the massager in order to avoid any damage, discoloring and/or splitting of the fabric
- To avoid damaging the unit, use a damp cloth to clean around the buttons and connections
- Avoid leaving the device in direct sunlight or in excessive heat as this can cause fading of the fabric and/or housing color change
- Always turn off and unplug the appliance from an electrical outlet after using, or while cleaning

Warning

- An appliance should never be left unattended when plugged in. Unplug from outlet when not in use
- Do not operate massager while under a blanket or pillow. Excessive heating can occur and cause fire, electric shock or injury
- Use this massager only for its intended use as described in this manual. Do not use attachments that are not recommended by the manufacturer
- Never operate this massager if it has a damaged cord or plug, if it is not working properly, or if it has been dropped, damaged or dropped into water. You must return this massager to a certified service center for examination and repair before using again.
- Do not carry the device by the power cord or use the power cord as a handle
- Keep the power cord away from all heated surfaces
- Never operate where areosol (spray) products are being used or where oxygen is being administered
- To disconnect, turn all controls to the off position, then remove the plug from the outlet

Warning

This appliance is equipped with a thermal resetting protection device. This is a safety feature to protect the appliance from overheating. If the appliance suddendy stops and will not start, turn off the main power switch and remove the plug from the outlet. Do not operate the appliance for at least 30 minutes. Failure to turn the appliance off may result in the appliance starting unexpectedly when the device cools. Any other servicing should be performed by an authorized service representative.

WARRANTY INFORMATION

Warranty Information

Pure Therapy takes quality seriously. That is why our products come with a one year in-home labor warranty, a three year parts warranty and a five year structure warranty. If you are having any warranty or support issues, please contact a Pure Therapy representative using any of the following methods:

Phone: 1.866.946.7828
Fax: 1.888.771.1701
E-mail: support@defender-usa.com
Website: www.defender-usa.com

DEFENDER USA
60 Industrial Parkway #Z64
Cheektowaga, NY
USA 14227

DEFENDER CANADA
4080 Montrose Road
Niagara Falls, ON
Canada L2H 1J9

Warranty Terms

1 Year In-Home Warranty	Pure Therapy will provide free in-home labor to your product in the case of any damages that occurred during shipping, malfunctioning of product or defects in product. This is valid for one year from the date of purchasing the product.
3 Yeasr Parts	Pure Therapy will cover the cost for any parts that may need to be replaced due to malfunctioning or defects in the product for up to three years. Customer must pay for labor to repair the product. This is valid for 3 years from the date of purchasing the product.
5 Year Structure	Pure therapy will provide any damaged part of the chair that cannot be fixed by parts in the case of malfunctioning or defects in the product. This is valid for 5 years from the date of purchasing the product.
Extended Warranty	An extended warranty can be purchased from Pure Therapy for 20% of the initial cost of the product. This warranty will cover an additional year of labor, parts and structure warranty. The Extended warranty must be purchased whilst product is still under warranty. Extended warranty does not start until initial warranty runs out.

This Warranty is Limited to the Following:

Floor Models	If chair has been on the sales floor for over 6 months will not be covered. Product must be sold free of damages if within 6 month period for coverage.
Coverage Period	Coverage starts on day of actual purchase. For any coverage, proof of purchase and/or registration number may be required.
Renewed Coverage	If an extended warranty was purchased, you must have proof of purchase and warranty number available so a representative can confirm warranty was purchased and that is within coverage period.
In-Home Labour	In-home labor must be approved and arranged by a Pure Therapy representative. If damage appears to be outside of warranty terms work may be refused and you may be billed for the in-home visit.
Parts	All necessary parts for repairs will be shipped to your home at no charge if within warranty terms.
Structure	Consumer is responsible for return of product or parts if un-used during repair. All shipping costs are covered by Pure therapy upon Pure Therapy receiving the product or part.
Area	Warranty is only valid within Canada and the United States. The warranty only applies to the pure therapy product and no other additional parts, accessories or enhancements to the product.
Adjustments	Warranty is automatically void if there have been any changes, enhancements or additions to the product.
Natural Wear	Cushion softening, natural markings, fading, natural wear and tear, pulling of fabric, dye variations or any other natural changes that take place over time and period of usage are not covered under this warranty.
Other Damages	In no way is Pure Therapy responsible for incidental, consequential or indirect damages to the product. (Including but not limited to loss of profit, business interruption, bodily injury, medical injury or weather damage).
Transferable	Warranties are non-transferable and can be void if chair is re-sold by anyone other then authorized Pure Therapy Dealer. Extended Warranties cannot be purchased if chair is re-sold.
Other	Warranties do not cover loss or damage resulting from improper installation, unauthorized repairs or modifications, improper use of chair, improper use of electrical supply, failure to perform maintenance when suggested by representative, any form or environmental damage, loss of use during repair time, neglect, misuse, vandalism, improper lifting and moving or dropping of the product.

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